

A common use case is to assign a task to a group. When this task is claimed by a group member, you would like to set a deadline to the task relative to the claim date. Unfortunately Livecycle does not have any out of the box capability to set a deadline after a task is claimed. Presently in 8.x you can only assign a deadline to a task when it is assigned to group/individual. To work around this limitation I have written a simple process which basically does the same thing. The algorithm for this is follows

1. Task is assigned to a group
2. Group member claims a task
3. A new process called "TaskClaimed" is started when group member claims a task – using TaskClaimed Event
4. In the TaskClaimed process I get the TaskID, then using the wait component wait for 2 hours. After 2 hours are passed, I check the status of the task. If the task is not completed, I get the data associated with the task, terminate the task. After this a task is created for the same group using the data associated with the task which was terminated

I have attached the custom component which lets you terminate task, check task status, and get task data. I have also attached a sample process which gets kicked off when a task is claimed.

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